

Michael D. Humphrey
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Location preferences: Natick/Framingham and surrounding areas
Contact preferences: Only companies and corporate recruiters in the Metro West Boston area.
Job preferences: Only full-time, permanent; NO PC-correct environments

TECHNICAL PROFICIENCIES

- HTML / XHTML / hand-coded HTML
 - (CSS2) Cascading Style Sheets
 - Adobe Dreamweaver
 - Photoshop / Fireworks, Paint Shop Pro
 - FrontPage, Lotus Notes
 - Home Site+, TextPad
 - MS Word, Excel, and Access
- Content Management Systems (CMS's):
- Tridion 2011. Ektron, Rhythmyx, Genex

EXPERIENCE

Framingham Greatland Target - Framingham, Mass. March 2016 – Present
Frontline and Self Checkout Cashier

Responsibilities:

- Responsible for handling cash and processing checks, credit cards, and debit cards..
- Assist customers using the Self Checkout registers.
- Bag products when necessary.
- Pleasant, customer-friendly attitude mandatory for all customers.

Skills Used:

- Basic math skills to ensure customer receives their appropriate change.
- Poise and maturity when dealing with difficult customers.

January 2017: Q1 Perfect Attendance Contestant Winner (\$100.00)
(no late arrivals, no call-ins, no sick leave)

B.J.'s Wholesale Club - Framingham, Mass. October 2014 – March 2016
Front End Cashier

Responsibilities:

- Counting draw balances and handling cash.
- Processing checks, credit cards, and debit cards.
- Process and pay out on Mass. Lottery purchases.
- Checking out customer orders.
- Pleasant, customer-friendly attitude given to all customers.

Skills Used:

- Basic math skills to ensure customer receives their appropriate change.
- Bending, lifting, and carrying large products from conveyor belt to the shopping carriage.
- Poise and maturity when dealing with difficult customers.

8.4% increase in pay after one year on the job.
May 2015 Star of the Month (After only 7 months on the job!)
Outstanding Achievements that Exceed Expectations

Stop & Shop, Natick, Mass.
Front End Cashier

May 2014 - July 2014

Responsibilities

- Checked out customer orders.
- Bagged products when necessary.
- Responsible for handling cash and processing checks, credit cards, and debit cards.
- Pleasant, customer-friendly attitude mandatory for all customers.

Accomplishments

- Management and customers were very pleased with the quality of my work.

Skills Used

- Basic math skills to ensure customer received their appropriate change.
- Poise and maturity when dealing with difficult customers.

Cognex Corporation, Natick, Mass.
Web CMS Administrator (CONTRACT)

November 2012 - December 2012

- Skills used: Ektron 8.50 CMS400
- Content migration from a Stage CMS Database to Production.
- Editing and publishing content blocks and menus items in 10 different languages
- Some Page Builder creation experience including adding and updating widgets in various drop zones.

MathWorks, Natick, Mass.

February 2008 – April 2008

Graphic/Web Designer and E-mail Developer (CONTRACT)

- Skills used: HTML, Rhythmyx CMS, Intuit Project Tracker, Dreamweaver, Photoshop
- Formatting HTML and text e-mails in an array of different languages for various seminars, webinars and conferences that our company sponsored.
- Updating the content for various web pages on our international sites.
- Developing micro sites for various conferences we hosted.

CitiStreet, (Now ING Direct), North Quincy, Mass.

November 2006 - March 2007

HTML Developer/Product Development Specialist (CONTRACT)

- Skills used: hand-coded HTML, Genex CMS, Lotus Notes 6.5 , MS Access
- Updating client's web site content for various Health & Welfare plans.
- Making client configuration changes and performed plan content set up for new businesses.

ManTech CCS, Burlington, Mass.

July 2006 - September 2006

Web Customer Support Specialist I (Web Developer)

Air Force Contractor working for ESC/AE (Acquisition) (CONTRACT)

- Skills used: MS SQL Server 2000
- Provided Web customer support and assistance the Hanscom AFB Electronic Request for Proposals Bulletin Board (HERBB).
- Approved posted acquisitions; send new acquisition notifications to subscribers.
- Assisted customers with submission problems.

Valassis 1 to 1 Solutions, Burlington, Mass.

June 2006 - July 2006

HTML Specialist / E-mail Developer, e-Marketing Services Group (CONTRACT)

- Skills used: Dreamweaver 8, CSS, silverPOP Marketer 6.3, MS SQL Server 2000
- Prepared and tested HTML and Text versions of client e-mails from creative copy.
- Worked with Project Management and Marketing teams to ensure a quality product was delivered on time and schedule.
- Responsible for 20-25 successful bulk e-mail campaign deployments to client companies.

- Updated client and third party audience files in MS SQL Server 2000.

Staples Superstores Inc., Natick, Mass.

August 2001 - February 2003

Full-time Electronic Sales Associate

- Skills used: My selling skills and people-friendly personality.
- Sold, recommended and stocked Computer Systems and accessories, Digital Cameras, PDA's, Cell phones and various service protection plans.
- One of the top sales representatives of Staples Service Plans for Business machines.
- Significantly contributed to store being ranked #1 store among all Staples nation-wide.

COMPAQ COMPUTER CORP, Shrewsbury, Mass. (Formerly Digital Equipment)

March 1998 - December 1999

Webmaster/Web Administrator (CONTRACT)

- Skills used: FrontPage 98 with JavaScript, Dreamweaver 2.0, HomeSite 4.0.1, Paint Shop Pro Access 97. Some MS Visual InterDev 1.0 & 6.0
- Designed and developed a corporate intranet for Digital Equipment Corporation from scratch for the (DPQ) Data Products Quality group within 6 months of hire date.
- Re-designed the Digital web site to a Compaq Inline web site that met Compaq corporate intranet standards.
- Developed Macromedia Dreamweaver training procedures for Admin. Personnel.

Panoramic Sites @ panoramicsites.com

July 1996 - Present

Web Developer for small businesses and non-profits (PART-TIME)

- Skills used: HTML, (CF) Cold Fusion, Adobe Dreamweaver, Photoshop, Fireworks CS5.5, Cascading Style Sheets, JavaScript, and MS Access 2003 for maintaining and updating my own Content Management System consisting of over 200 CF/HTML templates with a knowledge base with over 4,000 web pages. I have also used my overall technical acumen and working knowledge of website construction and design, to build sites integrating text and imagery on a contract basis for corporate clients. They include:
 - Just in Jest Cartooning Castle
 - Watertown Citizens for Common Sense
 - WIND Networking
 - St. Margaret Catholic Churches, Dorchester and Lowell
 - Personal avocation: AskACatholic.com; BibleBeltCatholics.com; HelpersOfTheHolySouls.com

References can be found on my LinkedIn and panoramicsites.com profile

Framingham State University

B.S., Computer Science

- Minor in Mathematics
- Transferred after 2 years from St. Bonaventure University, Olean, N.Y.

CERTIFICATIONS

Clark University Computer Career Institute

April 1995

Client Server Programming and Web Development

New Horizons Computer Learning Center

December 2009 - December 2011

- MCTS Microsoft Certified Technology Specialist
- Certified on June 3rd 2011 - **June 2011**: ID 7583456

Additionally certified by New Horizons Learning Center in:

- Photoshop Level 1 and 2; SharePoint Designer 2007 Web Design Level 1 and 2
- Web Design with XHTML, HTML and CSS Level 1, 2 and 3

References Available Upon Request